

Hospitality & Hotel Management Program – Course Brochure

Location

Dubai, United Arab Emirates

Course Overview

This program provides comprehensive knowledge and practical skills required for hotel operations, customer service, food & beverage management, and event coordination.

Duration

12 Months (1 Year)

Eligibility Criteria

12th Grade (Any Stream), Minimum Age: 17 Years, Basic English / IELTS 5.0 (preferred), No work experience required.

Modules Covered

- 1 Introduction to Hospitality Industry
- 2 Front Office Operations
- 3 Housekeeping Management
- 4 Food & Beverage Service
- 5 Culinary Fundamentals
- 6 Customer Service & Guest Relations
- 7 Hospitality Marketing
- 8 Human Resource Management
- 9 Hotel Accounting
- 10 Event & Tourism Management
- 11 Health & Safety
- 12 Internship / Industrial Training

Total Fees

Approx. 5000 USD

Career Opportunities

- 1 Front Office Executive
- 2 Guest Relations Officer
- 3 Restaurant Supervisor

- 4 Event Coordinator
- 5 Hotel Supervisor

Future Pathways

Advanced Diploma, Bachelor's Degree, MBA in Hospitality Management

FAQs

- 1 Internship is included.
- 2 Strong job opportunities in Dubai hospitality sector.
- 3 IELTS may not be mandatory for diploma courses.